Empowering Cardiac Physiologists: Enhancing CIED Patient Outcomes

Can Physiologists develop their role to highlight patients who would benefit from a CIED system upgrade prior to generator replacement?

University Hospitals of Leicester NHS Trust

This is an ongoing service improvement

long waiting lists across multiple cath lab

electrophysiology, device implantation,

and techniques to maximise productivity

This project may suggest the need to

hospital admissions (figure 1 and 2).

Developing the scope of Cardiac

increase capacity, but in time of financial

instability, every effort should be made to

maximise existing capacity, which will reduce

procedures (angiography/PCI,

project. With high demand and subsequent

structural intervention), innovation methods

should continue to be used to manage the

Conclusion

waiting lists.

Robin Collard robin.collard@uhl-tr.nhs.uk

University Hospitals of Leicester NHS Trust

Introduction

CIED implant rates have remained high over the last ten years. With increased life expectancy, more CIEDs are requiring replacement due to their limited longevity (1). Recently the number of generator changes being performed has increased; nationally by 13%; and by 33% within UHL NHS trust. The demand for generator changes is expected to increase in the future. This may lead to increased urgent hospital admissions from device clinic (current average 4.6 per month) which may be avoidable and therefore a waste of resources.

Additionally, a CIED patient's medical status can change. CIED patients are often discharged from Physician care and are followed up in a Physiologist-led device clinic. There is increasing evidence to show the benefits of assessing patients prior to generator change to provide optimal device prescription (2, 3). Since the Covid pandemic and the move towards remote monitoring, patients are not getting screened appropriately prior to generator change.

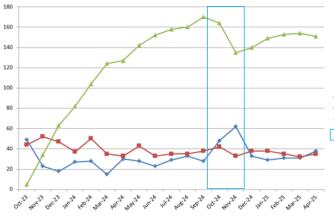
Purpose

- Explore, understand and stabilise the current system
- Improve the process when patients are listed for a generator change
- Provide better evidence based care (2, 3)



Methods

- · Drive Cardiac Physiology Services
- Collect retrospective and current data on the actual activity performed and demand required
- Educate fellow scientists on pacing-induced cardiomyopathy and the long term management of pacemaker patients
- Consider new technologies (ie: CSP; 4)
- Collaborate with multi-disciplinary teams to provide the best care for patients
- Develop a more reliable and durable system for managing patients who are nearing generator replacement



Results

Demand > Capacity. 405 box changes per year versus demand of 435 = growing waiting list = increased admissions.

PDSA cycle: create more capacity - 56 extra procedure slots (above average activity). Negative impact on other waiting lists (ie: implants, EP, PCI), however this did reduce waiting list and hospital admissions (average 4.6/month to 3.3/month).

Nonetheless, patients still require assessment prior to generator change and enhanced listing will result in better cath lab procedure planning and reduce staff niggles.

A pilot study successfully highlighted a number of patients who met criteria for a CEID system upgrade. This process also highlighted patients who may be eligible to be recruited to conduction system pacing research trials, an emerging technology which may further impact this cohort of patients (4).



Figure One: Supply v Demand and subsequent waiting list

Figure Two: Number of Urgent (inpatient) procedures

References

- 1 National Audit of Cardiac Rhythm Management (NACRM). (2025). 2025 Annual Summary Report. Available at: https://www.nicor.org.uk/interactive-reports/national-audit-of-cardiac-rhythm-man
- 2 Chuna, et al. (2020). 'Abstract 12: Upgrading to CRT at the time of EUR A single-centre retrospective study to evaluate the implementation of a specialist clinic to assess patients for CRT devices at the time of elective unit replacement', European Journal of Arrhythmia and Electrophysiology, 9 (1).

emand (number of referrals)

- 3 Lu, et al. (2022). The therapeutic effects of upgrade to cardiac resynchronization therapy in pacing-induced cardiomyopathy or chronic right ventricular pacing patients: a meta-analysis. Heart Failure Reviews, 27(2), pp. 507-516. DOI: 10.1007/s10741-021-10091.
- 4 Glikson, et al. (2025). 'European Society of Cardiology (ESC) clinical consensus statement on indications for conduction system pacing, with special contribution of the European Heart Rhythm Association of the ESC and endorsed by the Asia Pacific Heart Rhythm, Society, the Canadian Heart Rhythm Society, the Heart Rhythm Society, and the Latin American Heart Rhythm Society, Europace, 27, pp. 1-29. DOI: https://doi.org/10.1093/europace/euaf050